MHHS PROGRAMME
Industry-led, Elexon facilitated

Migration and Cutover Advisory Group (MCAG) #27 – 28 July 2026

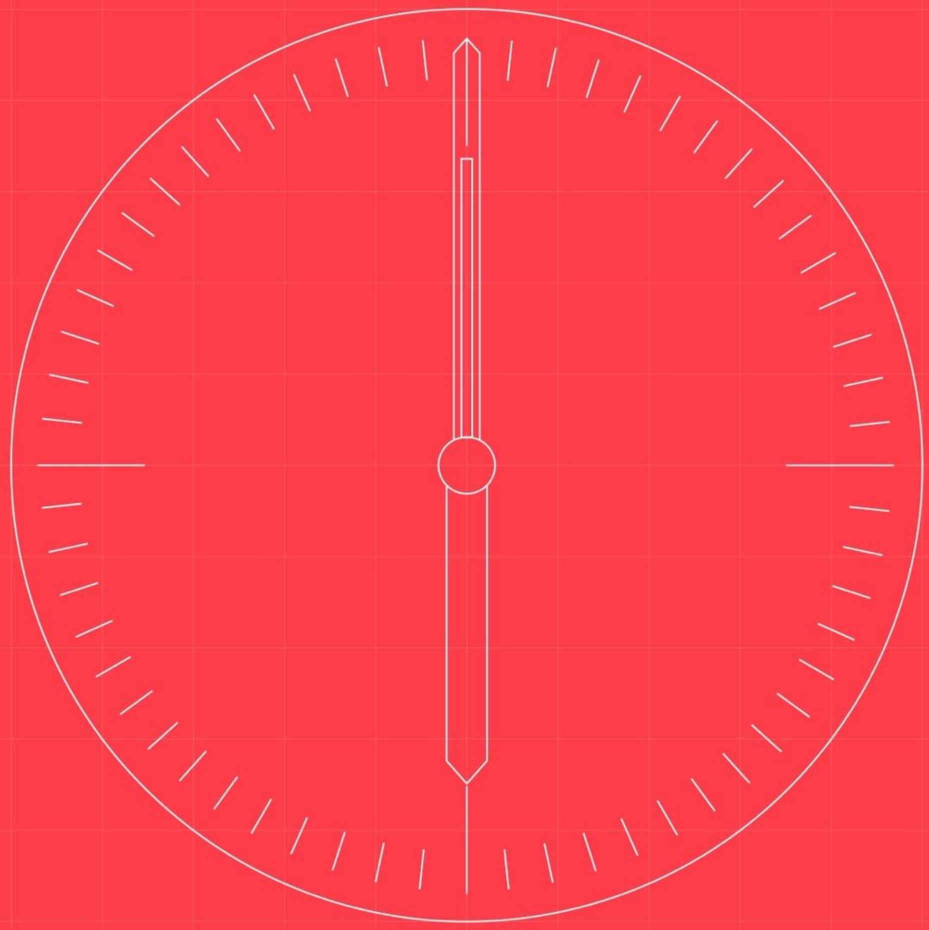
Version 1.0

MHHS-DEL4588

Agenda

#	Item	Objective	Type	Lead	Time	Page
1	Welcome	Chair welcome	Information	Chair		2
2	Headline Report and Actions	Approval of Headline Report of previous meeting and review of outstanding actions	Decision	Secretariat	14:00-14:05 5 mins	3
3	Settlement Timetable Work Update	Update on Settlement Timetable and STEG work	Information	Programme (Ian Smith)	14:05-14:10 5 mins	5
4	ELS Exit Recommendations Update	Update on ELS Exit Recommendations, and summary of the escalation process and consequences document	Information	Programme / Elexon (Stuart Scott/Stuart Pitcher)	14:10-14:20 10 mins	7
5	Migration Execution	Update on the progress of Migration Execution	Information	Programme (Nicola Farley)	14:20-14:25 5 mins	13
6	Participant-Driven Migration Dependencies	Update on Migration dependencies on industry participants	Information	Programme (Nicola Farley)	14:25-14:30 5 mins	16
7	Migration Exclusion List	• Update on the Migration Exclusion and Remediation list • Migration Exclusion burndown and code change dependencies	Information	Programme (Joe Grisley)	14:30-14:35 5 mins	20
8	External Change Log	To provide sight and tracking of external change that is supportive to achieving M15	Information	Programme (Joe Grisley)	14:35-14:40 5 mins	23
9	MWG Update	Update on MWG activities and progress	Information	Programme (Joe Grisley)	14:40-14:45 5 mins	26
10	Programme Milestones related to MCAG	Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval	Information	Programme (PMO)	14:45-14:45 0 mins	29
11	Top Programme Risks related to MCAG	Overview of Programme Risks related to MCAG	Information	Programme (PMO)	14:45-14:45 0 mins	31
12	Programme Updates	Provide updates from L2/3 governance groups and wider Programme activity	Information	Programme (PMO)	14:45-14:45 0 mins	37
13	Summary and Next Steps	Summarise actions/decisions and look ahead to the next MCAG	Information	Chair and Secretariat	14:45-14:50 5 mins	40

Headline Report and Actions



DECISION: Approval of Headline Report of previous meeting and review of outstanding actions

Secretariat

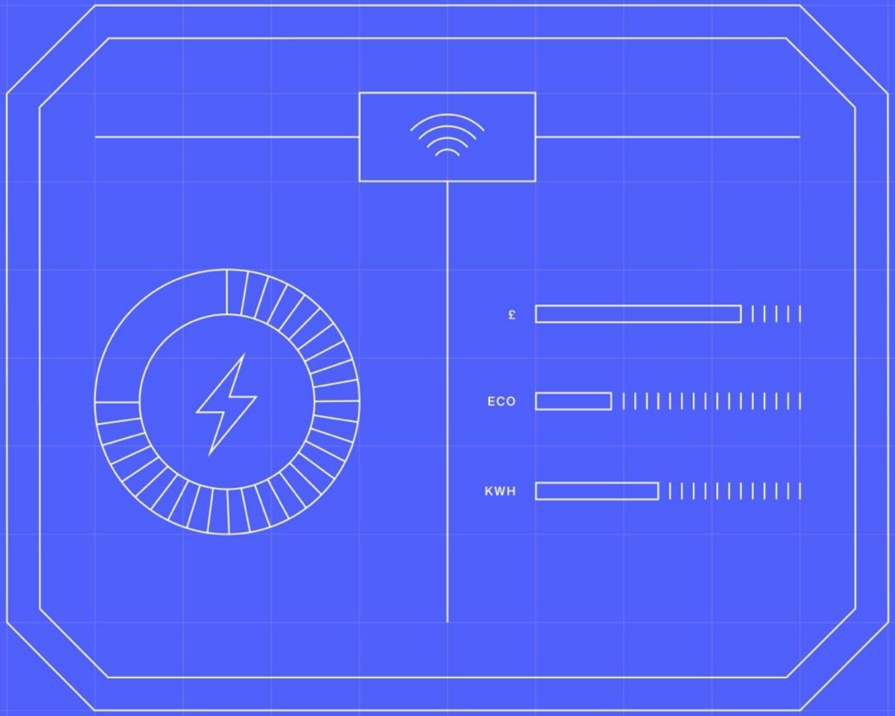
5 mins

Headline Report and Actions

1. Approval of the Headline Report from MCAG meeting held 23 June 2026
2. Approval of the Headline Report from eMCAG meeting held 07 July 2026.
3. Review outstanding actions (actions will be discussed by exception. Please review the action updates ahead of the meeting):

Area	Ref	Action	Owner	Due	Latest Update
ELS Recommendations Update	**MCAG25-02**	The DIP Manager to provide a summary of content presented at DCAB and TOG regarding the escalation process and consequences document at the next MCAG on 23 June 2026.	DIP Manager (Stuart Pitcher/James Stokes)	23/06/26	**RECOMMENDED CLOSED:** This content has been presented in the July MCAG within agenda item 4 'ELS Exit Recommendations'.

Settlement Timetable Work Update



INFORMATION: Update on Settlement Timetable and STEG work

Programme (Ian Smith)

5 mins

STEG focus on SF decision criteria (following MCAG approval of the RF Decision Criteria (see MHHS-DEL4564 Updated M16 Decision Criteria v1.0):

- approach where data in settlement at WD+6 is compared to the current SF run for MHHS MPANs
- note WD+6 is the date on which the MDS run will occur when the SF run is shortened
- analysis is being undertaken to understand how this comparison may be undertaken

STEG also considering the M16 – 1 Year recommendation:

- this is a confidence assessment as to whether M16 will be achieved on time

STEG considering elements of CVA processes:

- have been flagged by Participants as a potential issue
- further analysis is underway

Readiness Assessment 8 is underway:

- issued 30 June 2026
- responses due 29 July 2026

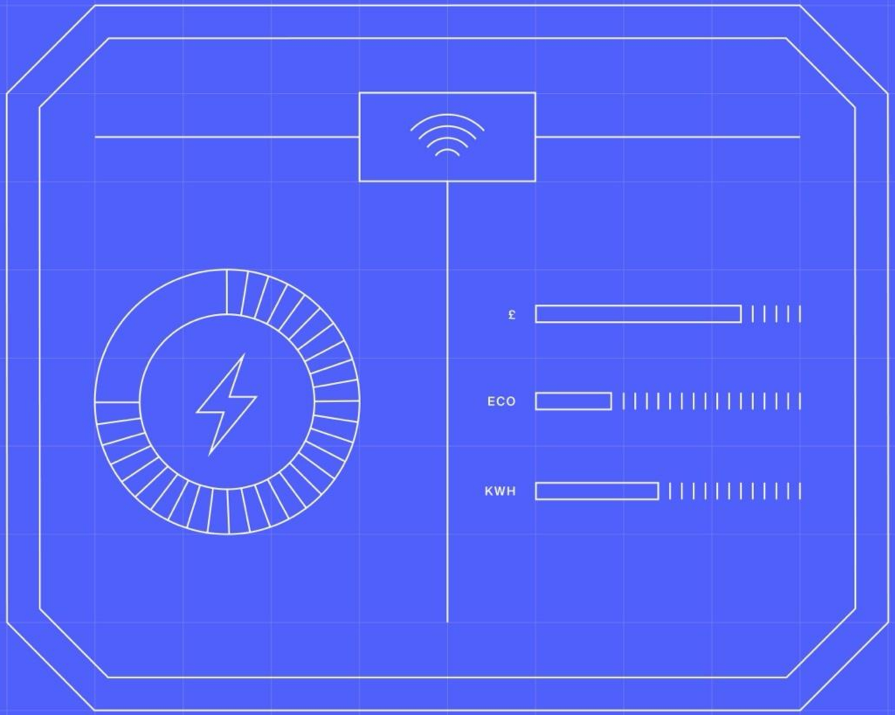
STEG meeting on 08 and 22 July 2026.

ELS Exit Recommendations Update

INFORMATION: Update on ELS Exit Recommendations and summary of the escalation process and consequences document.

Programme / Elexon (Stuart Scott / Stuart Pitcher)

10 mins



Programme update:

- confirms that (as 02 July 2027), the final ELS Exit Recommendation that the Programme was actively tracking was closed (ref. 3), following completion of DIP Manager's final risk mitigation activities

- 8 of the 9 ELS Exit Recommendations have now been confirmed as complete by Elexon, following additional responses and actions taken (refs. 1, 2, 3, 4, 5, 7, 8 and 9). The Programme has reviewed these and they can be closed out.

- The remaining item (ref. 6) is still subject to separate IPA tracking (as part of its Service Assurance Activities).

The Programme considers that **no further monitoring** of the ELS Exit Recommendations is required at this time:

- all remaining actions will be managed through to completion by the IPA (removing duplication of effort).

Progress against MHHSP ELS Exit Recommendations (1/3)

#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
1	• TOG continues to run weekly for remainder of migration period (until M15) • Service Management Forum continues to run monthly until end of migration period	• TOG will meet weekly. TOG will incorporate regular industry touchpoints to refine the ToR including duration and cadence according to industry need. • Service Management Forum will continue to run monthly, and future monthly sessions have now been diarised.	Karen Lavelle / Roger Harris Gary Leach	**Complete**	**Complete** – Service Management Forums have been diarised up until December 26.
2	• Same reporting as is currently provided to TORWG is shared with the Programme & Industry on weekly basis. • Same analysis is undertaken by the reporting party to identify where remedial actions should be taken when performance dips - Completed	• Elexon will continue to produce and deliver performance metrics, incident updates, analysis, and continuous improvement progress through established governance forums. Reporting will be refined and matured over time, with direct engagement with industry to ensure it increasingly reflects user experience. • Trend Analysis is not being prepared and presented in SM Forum	Elexon Value Stream Leads / Gary Leach	**Complete**	**Complete** - An updated reporting approach, incorporating this feedback, will be presented at the Service Management Forum on 10 March.
3	• DIP Manager to review arrangements for DIP Rules monitoring and the process for providing supporting guidance • Post review, define the process for performance issue escalation to individuals and the MCC where failure to adhere to DIP rules could impact migration delivery plan Improvements to be embedded ahead of onboarding additional parties to DIP in Wave 1	• DIP Manager capability to identify participants not aligning to DIP Rules or DIP Performance Assurance Framework is operational. • DIP Manager will advise DCAB on non compliance through an amended agenda. • DIP Manager has guidance to confirm how escalation pathways/controls and timelines work and will work with respective Bodies Assurance teams. • DIP Website contains Assurance specific information linking to specific guidance documentation. Internal procedures are modified to notify MCC of any non compliance concerns that may impact migration plans. https://www.elexon.co.uk/data-integration-platform/assurance/	James Stokes	**Complete**	**06 July – MHHS have advised they are closing Risk R1250 as an accepted risk and are closing the ELS Exit recommendation.** Head of Data Products comfortable DIP Manager has the right capability to escalate with Code Bodies and Ofgem and has regular engagement with BSC Assurance and REC Assurance
4	• Reconsider, address, and communicate Controls to ensure incident resolution and exception handling take place in timely manner (as part of Cross-Party Service Design ahead of Wave 1 qualification in April) – **Ongoing - IPA** • Ensure parties have clarity on responsibilities across Industry including who is responsible for incident progression once raised – **Ongoing - IPA** • Include guidance on what parties are expected to raise and when as they identify issues - **Completed**	• Existing CPSD controls are being reviewed and re-communicated, alongside a review of internal processes to ensure they effectively support these controls. Consideration needs to be made if any additional cross industry controls are required • Clear, end-to-end responsibility for incident ownership and progression will be defined and communicated across all industry parties once an incident is raised. This has been documented in the CPSD Approach • Guidance has been issued via the CPSD Approach and Runbook with additional clarification currently under review • Additional Industry workshops have been held	Gary Leach	**Complete** 31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).	✓ All existing CPSD controls have now been re-validated. ✓ CPSD Approach and Internal Process have been shared with IPA for review ✓ New ServiceNow categories have been added to reflect CPSD ✓ New Priority (P5) has been implemented for CPSD • Awaiting IPA feedback for further action to be taken **Update 21 July** Reviewing customer survey feedback and CPSD trigger points, with completion targeted for 07 August. This should close IPA Recommendations 1 and 2 and support planning for the remaining strategic actions.

Progress against MHHSP ELS Exit Recommendations (2/3)

#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
5	• Ensure controls in place to prioritise incidents correctly (ensuring parties have opportunity to recommend priority) - **Complete** • Process to delineate service requests from incidents. Resource/SME in place to ensure timely resolution - **Complete** • Make clear the escalation route that parties can follow if they feel the response is not appropriate/ query not dealt with in timely manner - **Complete** • Proposed changes to be agreed with Industry and clearly documented in SM documentation - **Ongoing**	• Controls are in place to ensure incidents are prioritised correctly with the Technical Triage function • A clear process is in place to distinguish service requests from incidents, ensuring correct classification and handling, this is detailed in the Operations Manual • A clear and documented escalation route has been communicated and will be presented at SM Forum on 10 February. • Proposed changes will be agreed with Industry via the Service Management Forum and clearly documented within Service Management documentation.	Gary Leach	**Complete**	✓ Technical Triage (TT) continues to own initial impact assessment and priority. ✓ Parties are explicitly invited to recommend priority at case submission, within the free text box of the case for TT to review during impact assessment • **Operations Manual v3.0 has been released**
6	• Issues with the MHHS TOM should continue to be raised and tracked via the Service Desk with regards to BSC processes - **Complete** • Consider how issues which may not be considered major incidents but impact multiple participants should be communicated out to the wider industry and managed thereafter **Complete** • These open incidents, including detail on who is leading the resolution, should be visible to all impacted parties **Complete** • Increased transparency and reporting of issues and fixes that would historically have been internal to parties is required. This should also include incidents that are raised on other service desks which could impact multiple parties and codes **Ongoing** • Incidents spanning multiple codes should be addressed as part of the Cross-Party Service Design improvements. Joint guidance should be produced to ensure that participants know which organisation they should raise issues into - **Ongoing**	• This is agreed in the CPSD approach where Elexon will handle Incident actions but will not be subject to SLA • Technical Triage will identify and manage issues impacting multiple participants and coordinate wider industry communications where MI thresholds are not met. • Improvements to Incident and Case updates and quality is currently under review. We will report progress and improvement plans into the Service Management Forum and the TOG. • Roles and Responsibilities workshops have been held internally • Improved ways of working for Technical Triage have been implemented	Gary Leach	31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).	• All MHHS TOM-related issues continue to be logged and tracked via Technical Triage (TT) • A validation process within TT confirms correct categorisation and routing before onward progression. • Cross-checks are now in place to identify patterns where similar issues are raised. • Visibility improvements are being developed to give more transparency on outstanding cases / incidents **Update 21 July** Reviewing customer survey feedback and CPSD trigger points, with completion targeted for 07 August. This should close IPA Recommendations 1 and 2 and support planning for the remaining strategic actions
7	• Continue to document improvement activities and track and discuss with Industry through the monthly Service Management Forum - **Ongoing** • Seek industry feedback and prioritise proposed improvement activities - **Ongoing** • Present an update on outstanding/recently resolved closed problem records - **Ongoing**	• All Continuous Improvements will be presented and tracked in the Service Management Forum • Industry feedback will be collated within the Service Management Forum • Problem Management updates will be presented in the Service Management Forum • Phase 1 Continual Improvements have been completed. Phase 2 Improvements from Industry and Programme Feedback ongoing • Problem Management ways of working has been improved and new Problem Manager is joining March 26	Gary Leach	**Complete**	• Service Management Forum is tracking improvement activities with industry • Feedback is received during Forum or through cases being raised • Weekly Issues Log now contains Problem Management information

Progress against MHHSP ELS Exit Recommendations (3/3)

#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
8	• DIP change and release management process to be reviewed and baselined as soon as possible • Implement more structured release approach, where upcoming DIP changes are communicated in advance • DIP users should be consulted to assess best time for DIP changes to be made • This should be addressed ahead of more DIP users being onboarded in April	• DIP Manager has agreed processes through working groups and alignment with other code bodies. • DIP Manager has amended approach to sharing forward schedule of change. • DIP Manager has taken action to ensure pre and post change comms are issued. • DCAB will be advised on DIP changes and releases notes issued 20 days ahead.	James Stokes	**Complete**	**Update 09 April** • Change process baselined. • Forward scheule of change on DIP website. • Effective and operational release notes are in practice, consultation with MCC prior to planning outages is operationally effective. • Issuing comms pre deploymeent and post deployment operational. And agreement to issue further comms 10 days post change to confirm outcome operational.
9	• Keep log of all comms that have been sent via all channels in readily available location – **Complete** • Implement a process to enable parties to check which comms they are signed up to receive – **Manual Workaround Implemented** • Include straightforward guidance on how to sign up for different types of comms, along with the purpose for each comms channel, in the TOG pack on a regular basis – **Refresh Required**	• Requirements are being gathered for communications improvement requests and will be reviewed with Elexon comms team for feasibility assessment. • Elexon Comms team to report into TOG on delivery plan. • Reconfirmation of the comms sign-up process to be communicated in TOG on 6 February and at regular cadence moving forward	Kate Norton	**Complete**	• **Update 24 June: Slide provided to TOG with a list of comms and sign-up links.** • Formal handover of this to Elexon comms team is complete • Implementation of the capability for self-serve of what lists are signed up to and by whom within an org is a long-term objective and will not be updated weekly at TOG, as it may take significant time to develop and deploy. • To sign up to communications, go to: https://www.elexon.co.uk/news-insights/subscribe-to-our-newsletter-and-circulars/

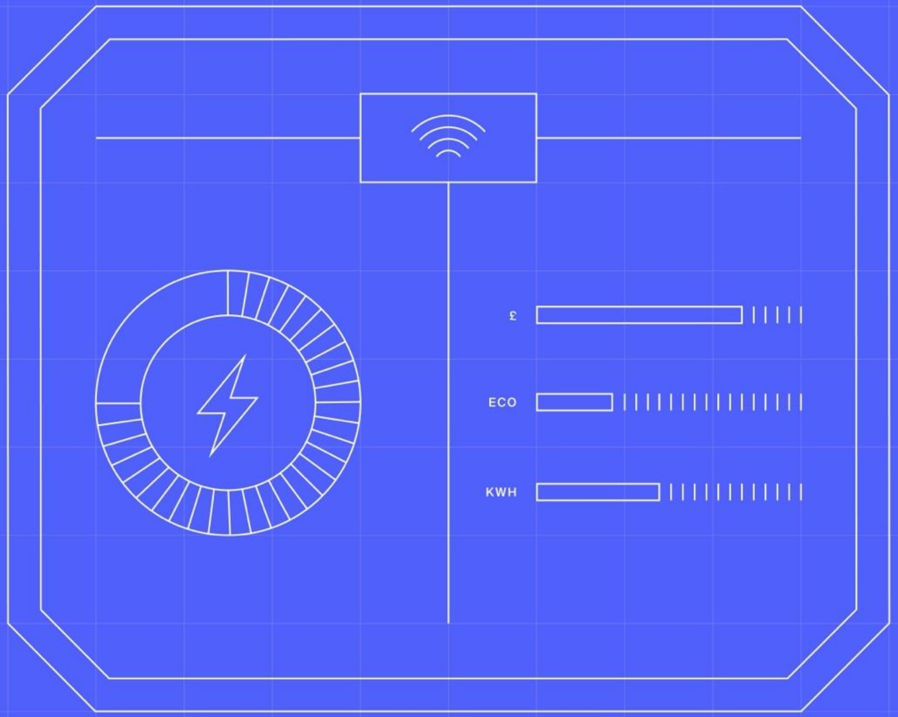
MHHSP Exit Recommendations (DIP Manager)

- DIP Manager to review arrangements for DIP Rules monitoring and the process for providing supporting guidance
- Define the process for performance issue escalation to individuals and the MCC where failure to adhere to DIP rules could impact Migration delivery plan

DIP Managers' Position

- The team allocated a dedicated resource through the transition period, monitoring progress of Migration plans and organisations readiness to move to DIP Production, updating relative MHHS forums. This will resource works with the Service roles of the DIP Manager and will inform of Migration delivery plan impacts
- The Service Owner has been leading the Service Analysts and working with Avanade on daily performance monitoring, using insight to engage with DCPs / Participants where appropriate
- The DIP Manager guidance has been modified and the DIP Website updated which enables easy access to view how the DIP Manager performs assurance for the use of the DIP services:
    - DIP Assurance – How we monitor DIP User Compliance; What is covered; How the framework is structured; Responsibilities of the DIP Users, DIP Manager and Service Providers
    - Identification & Investigation – How the DIP Manager uses reporting methods to identify breaches of compliance and how these are assessed and determined for next actions
    - DIP Manager Escalation – How the process for escalating non compliance works and the support of Code Bodies
    - Non-Compliant DIP Users Guidance – How the DIP Manager publishes details of non-compliant DIP Users, used as a consequential assurance method where consistent non-compliance has been identified.

Migration Execution

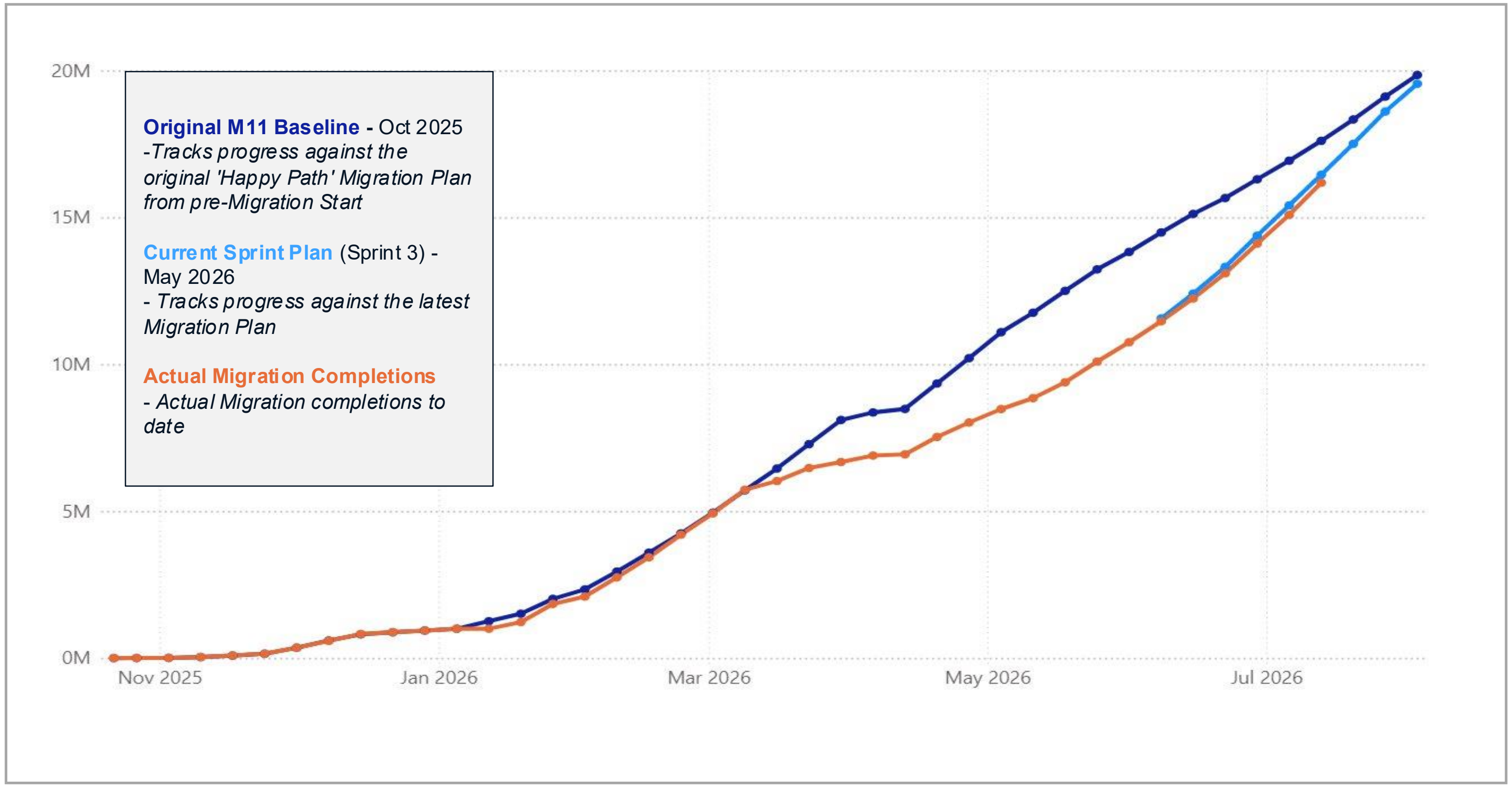


INFORMATION: Update on the progress of Migration Execution

Programme (Nicola Farley)

5 mins

1. As of 17 July 2026, a total of **16.1 million** Migrations have been completed. Over 50% of MPANs have had a Migration initiated. Please see the table below for progress against plan.
2. Sprint 3 started on 03 June 2026. Over 70% of MPANs planned to be migrated in Sprint 3 have had a Migration initiated.
3. The recovery of 'missed' volume from previous sprints is going well. With planned completions, -7.88% behind M11 baseline. This compares to -20.76% at the start of the Sprint.
4. There are now 15 active Suppliers.
5. There has been a spike in exceptions due to localised Supplier issues. Overall exception volumes remain low, with trends and preventative actions continuing to be reviewed through the MWG.
6. There have been no LDSO, DCC, or DIP threshold breaches.



Progress against Plan(s) as of 17 July 2026

	Planned Migrations	Actuals to Plan - % Delta
Actual migration completions	**16,180,758**	***n/a***
Current Sprint Plan (Sprint 3) – May 2026	**16,470,646**	***- 1.76%***
Original M11 Baseline – Oct 2025	**17,606,659**	***- 7.88%***

Total MPANs Migrated (as of 12/06/26)	**Total MPANs in Legacy** (as of 12/06/26)	**Total Available Capacity** (between 20/07/26-07/05/27)
16,180,758	**17,581,182**	**52,640,000**

- The majority of Suppliers are migrating to plan in line with tolerances set in the Migration Framework.
- There have been a small number of Suppliers who have been behind their Migration plan due to localised issues. They have agreed recovery plans with MCC and are now track to plan against them.
- Two Suppliers are on track to achieve their Core Migration Window Target by mid-August. Progress towards this is closely monitored.
- Two Suppliers are in the 'mop up' stage of their Migration where they have migrated the majority of their portfolio apart from troublesome MPANs and Complex Sites.
- All Suppliers have a below 1% PUB-032 rejection rate and 'half' migrated MPAN rate. There has been a spike in PUB-032 rejection rates which has also resulted in an increase in 'half' migrated MPANs numbers, but this localised to a single Supplier.
- There has been a small numbers of Suppliers migrating MPANs that are part of a Complex Site. MCC, Suppliers, Agents and Elexon Performance Assurance are working to agree the most appropriate next steps. Comms has been sent to all Suppliers to remind them of the obligation not to migrate Complex Sites until after M14.
- Engagement between Suppliers and MCC is working well, with Suppliers sharing information on progress and issues experienced in a timely manner.
- Supplier compliance rate varies mostly at the daily level and is higher at the weekly and sprint level. This is because Suppliers often catch up on volume on a weekly basis.

Supplier Compliance to Plan for Sprint 3

Plan Tolerances in Migration Framework	Description	Number of Suppliers	Comment
EMT-L3	Above Plan by greater than 10%	2	1 Supplier ahead of plan as catching up missed volume from Sprint 1. 1 Supplier is ahead of plan due to requesting unused capacity.
EMT-L2	Above Plan by between 5% to 10%	1	Supplier ahead of plan due to requesting unused capacity.
EMT-L1/SMT- L1	On Plan within ± 5%	10	
SMT- L2	Below Plan by between 5% to 10%	1	1 Supplier at 'mop up' stage of migration and is under plan as they were running ahead of plan as such not considered a risk to M15.
SMT-L3	Below Plan by greater than 10%	1	1 Supplier has agreed recovery plan which they are tracking to plan against and expected to caught up volume by end of Sprint as such not considered a risk to M15.

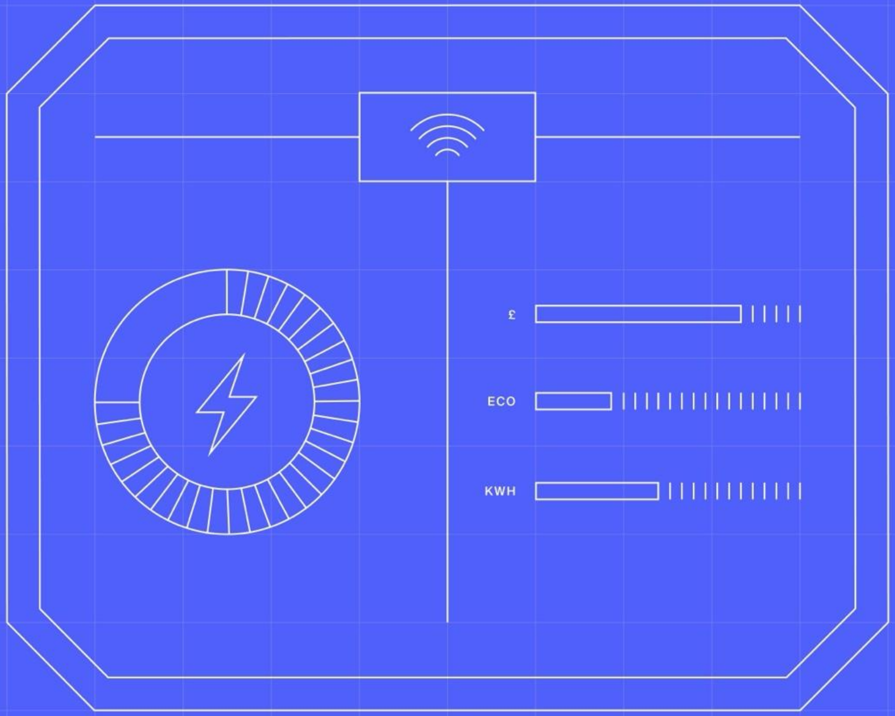
Key Supplier targets from Migration Framework:

- **Supplier Ramp Up Target** – Suppliers who follow envelop or deminimis rules need to migrate 5 to 10% of their portfolio within their first 22 migration days
- **Core Migration Window Target** – Suppliers who follow envelop rules need to migrate 90% of their portfolio by the end of their core migration window
- There are no targets set out in the framework for Suppliers who follow Small Portfolio rules

Migration Framework sets out 6 plan tolerance levels

6

Participant-Driven Migration Dependencies



INFORMATION: Update on Migration dependencies on industry participants

Programme (Nicola Farley)

5 mins

Core Migration Dependencies (Page 1 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some Non-SIT suppliers had experienced localised issues which caused them to reduce migrations. The applicable Suppliers have agreed recovery plans and are tracking to plan against them. As Suppliers are meeting their recovery plans, so this is not currently considered a material risk to completing their migrations prior to M15. There has been handful of instances of MPANs in a Complex Site being migrated. Work is ongoing to agree next steps.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies)	G	G	G	There are no known issues affecting Sprint 3 progress. The findings from the Exclusion and Remediation list item Progress Reviews are showing a marked improvement with total volumes reducing by 72%
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned migration start dates.	G	G	G	There are no known Supplier or Agent Qualification issues materially affecting the planned migration start dates.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known Qualification Testing performance issues affecting planned migration start dates.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule	G	G	G	There are no known Agent Qualification issues affecting Supplier planned migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known REC Qualification Testing performance issues affecting planned migration start dates.

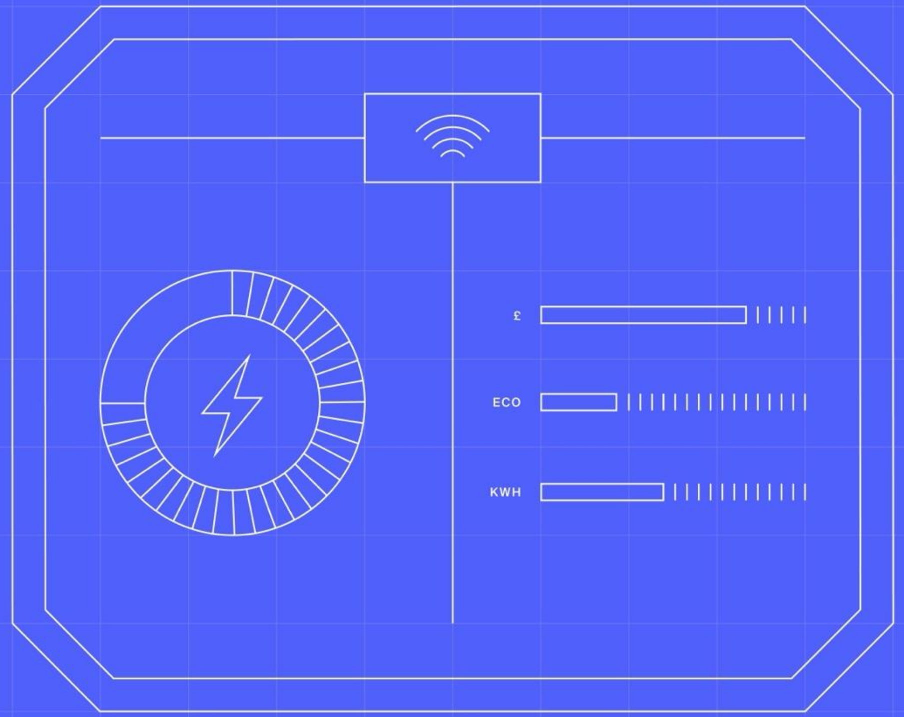
Core Migration Dependencies (Page 2 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start Migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start Migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to start Migration in line with their baselined Migration plans	G	G	G	There are no known issues affecting Migration.
D416	DIP Migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to start Migration in line with their baselined Migration plans	G	G	G	There have been a number of unplanned DIP outages. As they have been resolved within the SLA, this has no impact on migration. At this stage we do not consider an Amber rating to be necessary.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped	G	G	G	There are no known issues affecting Migration. Over the past month, Elexon Central Systems has seen a rise in Circulars, Service Management Cases, and Incidents. As a result, the TOG TOM Dashboard has moved to AMBER status. The Programme will continue monitoring for any potential impact on Migration.
D373	LDSO Migration performance	There is a dependency on LDSOs performing as per the agreed Migration Thresholds for Participants to start migration in line with their baselined Migration plans	G	G	G	We are observing sporadic LDSO issues. However, LDSOs are proactively informing the MCC and taking steps to resolve them. These appear to be isolated rather than widespread, and at this stage we do not consider an Amber rating to be necessary.

Core Migration Dependencies (Page 3 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC Migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to start migration in line with their baselined Migration plans	A	A	G	RAG amber to reflect the TOG status. DCC working through residual issues following an incident with DSP to CSS connectivity which impacted MDR outcome messages. Consideration as well on whether additional industry guidance is needed. Impact on migration was small and overall DCC continues to be processing migrations in accordance with the Migration Design and Migration Threshold obligations.
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay migration	G	G	G	The Programme is monitoring CP1632 progress as some Suppliers have flagged that implementation timelines may affect when they will migrate parts of their portfolio. The Programme's position is that this issue does not block MPAN migrations, though some suppliers may defer migrations until the change is implemented. November delivery still allows enough time to complete migration before M15.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low)	G	G	G	The Programme continues to monitor the progress of CP1628 which is currently expected to be implemented in November 2026. November '26 is the latest viable implementation date for this change. This is so that Suppliers will have the sufficient time to complete migrations for the impacted sites to meet the M15 milestone.

Migration Exclusion List



INFORMATION:
- Update on the Migration Exclusion and Remediation list
- Migration Exclusion burndown and code change dependencies

Programme (Joe Grisley)

5 mins

Migration Exclusions and Remediations Requiring Code Change Resolution

Exclusion and Remediation Item	Code Change	CP	BSC Target Implementation date	Progress update	RAG
CSS Registration ID	BSC Change required to make conditionally mandatory CSS Reg ID field mandatory	CP1634	05-Nov-26	CP Approved at SVG meeting on 7th July 2026 for a November implementation. Programme to track CP1634 until implementation.	
Traditional meters installed on CT connection types Related MPANs with different meter types	BSC Change required to permit Traditional CT meters as a valid configuration	CP1628	05-Nov-26	CP1628 was approved at May SVG meeting for a November implementation. Programme to track CP1628 until implementation.	

**Full Exclusion and Remediation backlog list available within Appendix 1

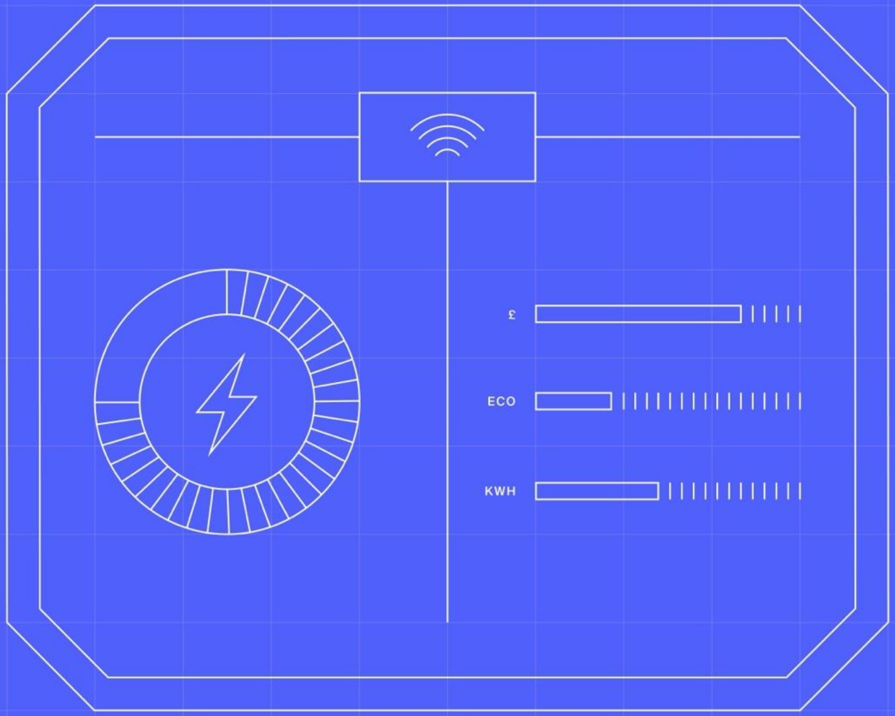
Migration Supplier Performance View

We have seen a marked **improvement in 9 of the 12 items.** To date we have **a total reduction in exclusions and remediations by 72% from the March '26 Baseline.**

We have seen numbers creep up in 3 of the Issue IDs (2, 6 & 8). We believe this is due to incomplete data. To date we have had 85% of progress reviews completed, (believe this to largely be due to portfolio churn). We expect this to reduce once the remaining Suppliers Progress Reviews are submitted.

Troublesome MPANs Exclusion & Remediation Progress				
Issue ID	**Issue Name**	**Baselined Issue Volumes (March PPIR)**	**29/06/2026**	**Delta% from Baseline**
ID 1	Traditional meters installed on CT connection types	9,497	8,207	-14%
ID 2	Related MPANs with different meter types	14,584	16,964	16%
ID 3	Missing CSS Registration ID	176,620	10,685	-94%
ID 4	Missing Meter Data (Energised) within MPRS	17,305	7,884	-54%
ID 6	CHECK meter types in MPRS	55	75	36%
ID 7	Smart meters and CT connection types	707	550	-21%
ID 8	Linked import and export MPANs with different connection types	332	369	11%
ID 9	Linked import and export MPANs with different meter groups	20,162	14,469	-28%
ID 10	Related MPANs with different connection types	122	60	-51%
ID 11	NHH unmetered MPAN	478	9	-98%
ID 12	Domestic Unmetered MPANs	7	3	-57%
ID 13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data	18,018	13,928	-23%
Total		**257,887**	**73,203**	**-72%**

External Change Log



INFORMATION: To provide sight and tracking of external change that is supportive to achieving M15

Programme (Joe Grisley)

5 mins

As previously discussed, the Programme is currently comfortable with the progression of external change. To date, only 4 items remain open:

- 3 items have been approved with agreed implementation dates.
- 1 item to be delivered via guidance. Guidance is expected to be published by the end of July. Issue will remain open until linked CP is implemented.

The Programme currently consider External Change a low risk to M15.

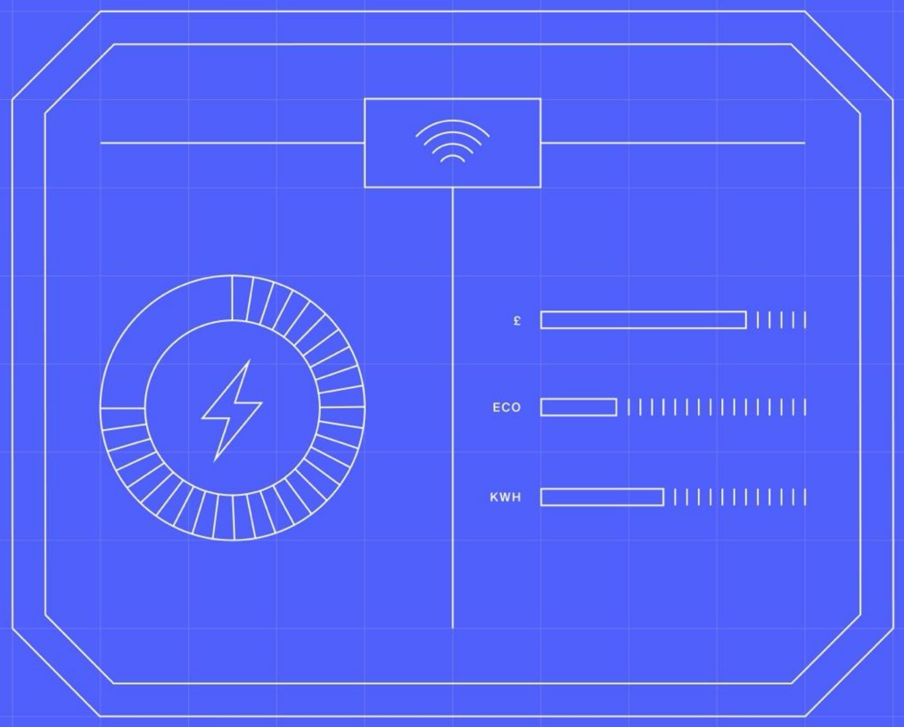
Note this is a subset of the Code Body Horizon Scanning Log which is available on the Collaboration Base here.

These changes are not considered to be an external dependency on achieving Migration but are changes that the Programme believe are complementary to achieving M15.

External Change Log

External Change Log									
CODE MODIFICATION			STATUS	OVERVIEW	IMPLEMENTATION				
Relevant Code	Reference	Title	Current Status	Summary	Release Date	Impact Type	Milestones Impacted	Commentary	
BSC	P487	Incentive of BSC Supplier Parties to meet the M15 MHHS Milestone	Implemented	Under the MHHS Programme there is currently an incentive for Suppliers to become qualified to participate in the new arrangements by Milestone 14. This Modification seeks to replicate that incentive for Milestone 15. This proposal aims to incentivise Suppliers to meet the MHHS Migration Plan by restricting their ability to register new Metering Systems if they fail to complete migration on time.	25 June 2026	Critical Participant / System	M15	P487 Approved by Ofgem with an implementation date of 25 June.	
BSC	CP1632	Amending IF-031 validation rules to facilitate change of MPAN's Market Segment	Approved	Suppliers currently face avoidable rejections when trying to appoint Smart or Advanced Agents to 'meterless' Whole Current Metering Systems, due to validation rules that apply even when no meter is installed. CP1632 proposes targeted updates to SMRS validation and alignment logic so that Market Segment values are derived from Suppliers' intended installations rather than defaulted data. This removes friction during MHHS migration, reduces reliance on manual LDSO corrections, and ensures Market Segment classification reflects real-world metering scenarios.	5 November 2026	Document & Process	M15	Change Approved with a November implementation	
BSC	CP1622	Amendment of validation within SMRS for number of Meter Digits	Implemented	A validation rule in the UK's smart meter registration system has left around 250,000 SMETS2 meters unable to report their register digits correctly, risking billing errors and data issues. This CP will update these rules, allowing a wider range of digit values and ensuring all meters are accurately supported for the upcoming Market-wide Half-Hourly Settlement.	25 June 2026	Consequential / Supporting	M15	Change Approved with a June implementation	
REC	R0317	Number of Displayed Register Digits Data Item linkage	Implemented	A Data Integration Platform (DIP) Data Item, DI-091 'Number of Displayed Register Digits' that was implemented as part of MHHS has been incorrectly linked to the existing J0478 'Number of Register Digits' in the Energy Market Data Specification, instead of the existing J2313 'Number of Displayed Register Digits'.	25 June 2026	Consequential / Supporting	M15	Change Approved with a June Implementation date	
REC	R0300	Amendments to D0312 to align with BSC CP1622	Implemented	Elexon have raised CP1622 to amend the validation rules within SMRS for the IF-005 to allow digit values from 1–9, ensuring accurate data and reducing exceptions. There are no validation rules related to the D0312 which need to be amended under the BSC, but the D0312 itself contains a Data Item Rule regarding the Number of Displayed Register Digits which needs to be amended in line with CP1622.	25 June 2026	Consequential / Supporting	M15	Change needed to remove the risk of data loss resulting from MPAN Migration where the number of meter digits is greater than 6 within legacy.	
REC	I0275	MHHS Related Metering Points across Market Segments	Assessment	It has been identified by the MHHS Data Cleanse Working Group (DCWG) that around 9,000 existing Metering Point Relationships include Metering Points that would migrate into different Market-wide Half Hourly Settlement (MHHS) Market Segments. The majority of these are where one Metering Point has a Traditional meter installed (Smart Segment) and a Related Metering Point has an Advanced meter (Advanced Segment). This situation is currently valid but in MHHS would cause two problems. - SMRS would not be able to align the agent appointments, leaving secondary MPANs without agents and MHHS Migrations unable to fully complete	Guidance issued	Consequential / Supporting	M15	Linked to CP1628. RECCo have issued guidance on I0275. Suppliers to complete data cleanse activity, which will be monitored by REC PA. Kept open until CP1628 implementation in November	
DIP	DCR0015	Introducing Level 3 & 4 Response Codes into the DIP Rules	Approved	Introducing response codes into the DIP Rules to enhance DIP Message validations at Level 3 (synchronous) and Level 4 (asynchronous) by DIP Users	5 November 2026	Document & Process	N/A	Approved at DCAB	
DIP	DCR0019	Defining the Sender Unique References (SUR) in the DIP Rules	Consultation	To address this problem, it is proposed that the SUR requirements be defined in the DIP Rules (DSD002, Annex 2), mandating that only alphanumeric characters be used. This change aims to reduce the risk of validation failures. The implementation of DCR0019 is scheduled to occur as part of the DIP Manager monthly release in August 2026	13 August 2026	Document & Process	N/A	DIP Change currently out for consultation	

MWG Update



INFORMATION: Update on MWG activities and progress

Programme (Joe Grisley)

5 mins

MWG Update

The Migration Working Group (MWG) Meeting 53, held on 09 July 2026, focused on:

- Migration execution summary, Migration observations, and IF-032 rejection codes
- Sprint 4 planning
- Updates on CR065 following PSG approval
- Supplier Pathways to M15
- Guidance for Market Segment issues and how Suppliers should look to plan and use the Change of Supplier Forward Migration Process
- Complex Sites
- Migration exclusions and external change.

The Programme discussed a new proposed process to manage Suppliers pathway to M15, introducing:

- a new informal status Suppliers can apply for when Suppliers believe they have met the M15 Acceptance Criteria, ahead of the SRO making their formal determination post-M15
- the concept of a "Conditionally Complete" Status. This received positive feedback and the Programme committed to continuing to develop the process and return the topic to future MWGs once mature.

The Programme also discussed proposed changes to the Migration Framework to support the later Migration sprints:

- seeks to build additional flexibility within the later sprints to ensure that Migration can be appropriately managed
- look to allow the MCC to complete planning more regularly where deviations or issues are identified and to relax Migration planning and execution rules – such as Kestrel Validation rules and the Migration Activation Offset to allow both Planning and Migration Execution to occur at pace within the final 2 sprints
- received positively by MWG, and the Programme stated that they would bring this topic back to future MWGs ahead of a Change Request being raised.

MWG actions

- There is **1** open action with MWG

MWG backlog

- ID 16 – MPANs with a Trading Status of X with an Active Supplier Registration has been closed following MWG 53. MWG agreed that this can now be closed and considered a BAU activity.

MWG Backlog – Outstanding Items and Activities Scheduled for Completion with MWG

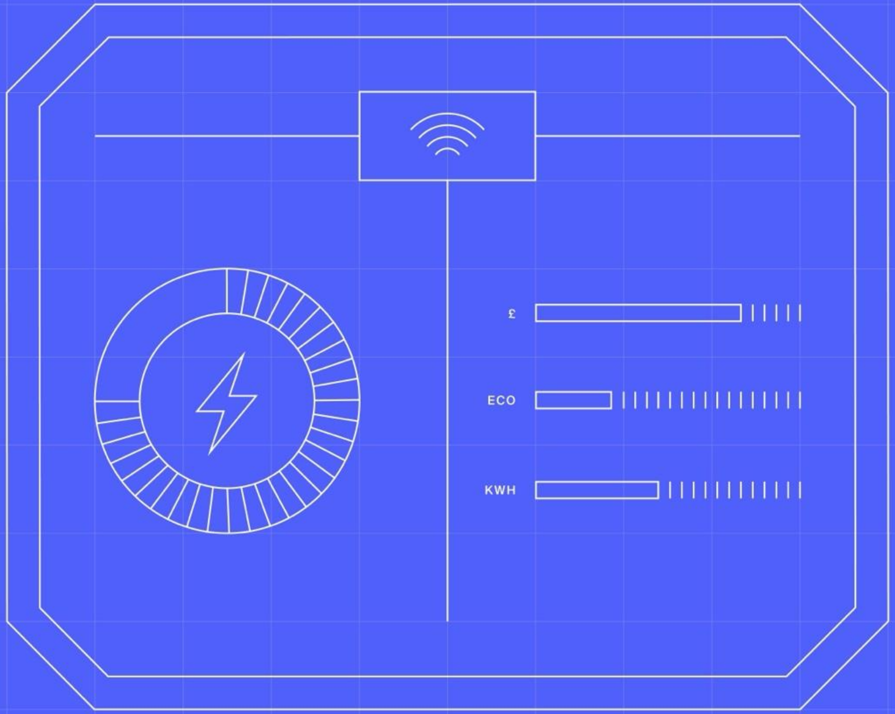
ID	Name	Description	Update	Status
7	Framework Parameter adjustments	Potential changes to Parameters – based on findings from Supplier Submission 2	Standing item	Open
14	DIN-1189 – Thresholds Document update – CSS and DSP messages (item raised by a Participant)	Update MHHS Migration Thresholds Document - tables outlining the Migration Messages received and sent by the CSS and DSP.	The redlining has been completed and will be progressed along with other changes to the Migration Framework following the end of ELS	Open
15	Migration Capacity during SoLR	Discussion required to work through scenarios	Scenarios agreed for how Migration Capacity will be managed during a SoLR. The SoLR volume will be ring fenced from the awarded Suppliers Migration volume and will be provided separate Migration capacity. The SoLR volume will require an independent Migration Plan. Ongoing discussions with Ofgem in relation to a SoLR with close proximity to M15. This is being progressed via Mod P487.	Open
16	MPANs with a Trading Status of X with an Active Supplier Registration	Currently MPRS will reject an MPAN with an RMP Status of Terminated but as per the M15 Acceptance Criteria, these MPANs would not be acceptable at M15.	**Recommend closure:** As per MWG 52 discussion, Trading Status of X with an Active Supplier Registration is considered a BAU activity and manageable within Programme timescales.	**Closed**

Programme Milestones related to MCAG

INFORMATION: Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Look Ahead – Key Milestones Status on 17 July 2026

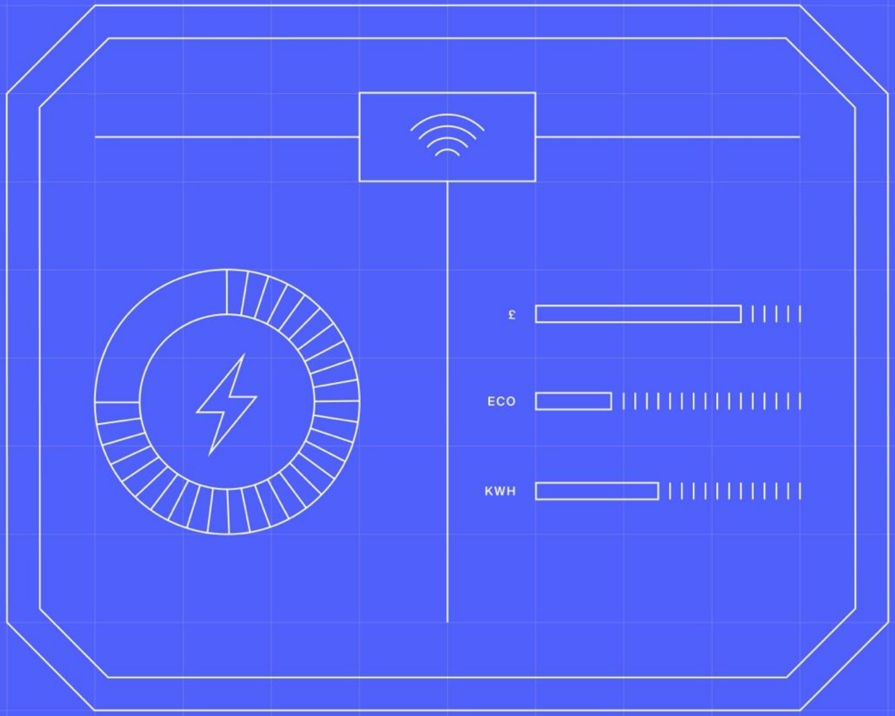
To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-MI-0500	M16 Approach Approved at eMCAG	MCAG	07 July 2026	07 July 2026	SRO				17/07/26: Activity complete.
T2-MR-0500	MCAG endorses STEG Assessment that M16 likely to be met	MCAG	25 August 2026	25 August 2026	SRO				26/06/26: Milestone date updated to 25/08/26 to align with the MCAG calendar following analysis of the initial consultation responses. The baseline date was originally set at M16 minus one year; however, a further eMCAG is no longer considered necessary.
T2-MR-0200	M14 Checkpoint: PSG assesses M14 delivery confidence	PSG	02 September 2026	02 September 2026	CPT				10/07/26: Delayed update to reflect approval received on 22/04/26. Task date updated from 06/08/26 to 02/09/26.
T2-RA-0700	Readiness Assessment 8 - Ready for New Settlement Timetable - Completed (incl. Readiness Assessment Report approval)	PSG	02 September 2026	02 September 2026	CPT				30/06/26: Readiness Assessment 8 timelines and activities updated following the 25/06/26 STEG. Readiness Assessment 8 is now scheduled to complete on 02/09/26, providing additional time to accommodate school holidays and participant deep dives.
T2-EL-0200	eMCAG Approve Recommendation to Change to RF 7 Months Calendar	MCAG	15 September 2026	15 September 2026	SRO				26/06/26: Task name updated from 'MCAG Approve Recommendation to change to RF 7 months calendar' to 'eMCAG Approve Recommendation to change to RF 7 months calendar'. Milestone date updated and rebaselined from 18/09/26 to 15/09/26 to align with eMCAG.
T1-MI-5000	All suppliers must be able to access MPANs under the new TOM (M14)	PSG	28 October 2026	28 October 2026	CPT				17/07/26: Activity on track.

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Top Programme Risks related to MCAG



INFORMATION: Update on the top Programme risks related to MCAG

Programme (PMO)

0 mins – to be taken as read and discussed by exception

Top Risks: Delivering Migration Successfully by M15 (Page 1 of 2)

A new RAID item can be raised using the RAID Log Input Form

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
MHHS TOM Performance	R1250	The DIP assurance regime [Data Integration Platform assurance - Elexon] defines a process to follow to email non-compliant DIP Users, but there are no escalations, incentives, sanctions or performance board to answer to. This raises the risk that DIP Users continue to remain non-compliant with a consequential impact on DIP performance	Referenced in IPA MHHS TOM Service Arrangements and Operations Review as both a tactical (Ref 3.1 – high priority) and strategic (Ref 2.2) observation with associated recommendations. Updates will be tracked against IPA recommendations and Programme review progress. Latest Mitigation Plan: 1) DIP Manager Team to provide further detail within the overall assurance process 2) DIP Manager Team to provide updates on process / review with IPA and MHHS Programme following June PSG 3) DIP Manager Team alignment with Elexon BSc Assurance fortnightly on overall process implementation and refinement	• Monthly DIP/REC/BSC assurance review established, alongside fortnightly DIP–BSC sessions to refine processes; risk remains pending outcomes of new governance forums • TOG-93 / PSG actions: additional documentation being developed by DIP Manager for IPA and Programme review by end June to address identified gaps • Following a review with the DIP Manager on 29/06, all remaining mitigation actions have been completed. This includes the publication of the "Assurance Publication of Non-Compliant DIP Users Guidance Note" on the DIP Manager website and updates to the relevant Local Work Instructions (LWIs), requiring the DIP Manager to notify MCC of any users subject to this process to ensure any associated migration risks are appropriately managed through to M16. These actions have strengthened the control environment and reduced the residual risk to an acceptable level. **As a result, the risk has been closed**	21	-	**Risk has been closed as accepted** following completion of agreed mitigation actions, which have reduced the residual risk to an acceptable level.
Migration Execution	R1275	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15	1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly	• Risk discussed at MWG, with support expressed for a potential pre-M15 exception-only migration window. MCC to develop proposals further and return to MWG for review • Guidance to be published in July MWG's papers and will be socialised more widely to suppliers' • Guidance has been published and suppliers have been asked to consider this when submitting their migration plans in SP4 planning. Post the end of SP4 planning, we will be able to review whether this has had an impact on the migration volumes planned in the last 2 weeks of the migration period	16	16	Risk score remains at 16, guidance published, continues to be monitored
Migration Execution	R1290 *(New)*	There is a risk that weak or absent supplier exception management processes could allow migration exceptions to accumulate, delaying resolution into later migration sprints and putting M15 migration completion for the supplier at risk	1) MCC to raise awareness of this issue with all migration Suppliers on a regular basis 2) MCC to monitor missing PUB-036 messages via internal reporting and, where volumes are considered greater than BAU, notify relevant Suppliers / share common themes & trends with industry 3) Suppliers to actively monitor and resolve IF-045 messages received for Event Codes [NoMSAppointed] or [NoDSAppointed]	• Risk opened. To be monitored and updated at end of Sprint 3. Risk levels vary by Supplier; scoring is based on an overall level. MCC raising the importance of monitoring and exception management in migration readiness bilaterals and monitoring exceptions for active suppliers • As per last update, continuing to monitor, risk to be reviewed at the end of sprint 3	-	15	**New risk opened**, initially scored at 15. Continuing to monitor through to end of SP3

Top Risks: Delivering Migration Successfully by M15 (Page 2 of 2)

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List", by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone	1) Monitor Supplier progress in resolving Migration Exclusions List MPANs through regular reporting cycles, including review of remaining volumes and forecast completion dates, to ensure sufficient progress towards M15 is maintained 2) Track delivery of approved industry changes required to support closure of exclusion categories and assess any impacts from changes not due for implementation until Nov 26 3) Analyse Supplier forecasts, PPIR outputs and emerging trends in “troublesome MPAN” volumes, escalating material delays or systemic issues through governance forums to agree mitigating actions and protect migration timelines	• Initial request for updates on troublesome MPANs is underway. Exclusion list items are currently showing limited progression. This is likely linked to the known industry challenges in remediating legacy Traditional CT meters. Progress expected to pick up post CP1628 implementation • Following progress reviews, we are witnessing a marked improvement with a 65% reduction to date. Target Remediation dates are largely remaining the same with the industry target resolution date not experiencing any delays so far • Progress reviews showing overall reduction and migration team following up with individual suppliers as needed. To date there has been a 65% reduction in numbers	15	15	Risk score remains at 15 following quarterly progress reviews, continuing to monitor
MHHS TOM Performance	R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	1) Elexon to ensure resourcing in place to support additional participants as they begin migration and ensure knowledge base is kept up to date through early weeks of migration and applying any lessons learnt 2) Monitor and review risk during peak periods (E.g., Sprint 3) in case it materialises	• Probability reduced to 3 following RA7 responses. Score reduced from 19 to 15. Continuing to monitor Elexon Service Management Performance • No further update, continuing to monitor Elexon Service Management Performance. Score remains • Non-SIT suppliers have now started Migration activity; this is the period where the risk is expected to materialise. Continuing to review over the next 8 weeks, score remains. Reviewing at the end of Sprint 3	15	15	Risk score remains at 15, continuing to monitor through to end of Sprint 3 04/08
MHHS TOM Performance	R1269	There is a risk that Participant capability varies significantly across the industry, particularly as issue volumes increase during peak migration periods. Some participants may misunderstand processes, misroute incidents, or be overly reliant on Code Bodies for operational support	1) Ensure contingency measures are in place 2) There are flexible resourcing models set out for operational teams and preparation should be made to trigger these early before back-logs build up 3) Additional measures such as extending contractor resource should be considered	• No additional updates to note outside of Mitigations noted. Continuing to monitor throughout Sprint 3	15	15	Score remains at 15, continuing to monitor
MHHS TOM Performance	R1154	There is a risk that Elexon may not have a robust enough Triage team in both capacity and capability when wave 1-4 PPs start migrating	1) Ongoing review of triage capacity and capability, supported by Service Management enhancements (incident, problem management and continuous improvement) to ensure adequate support as Wave 1–4 migration volumes increase 2) Active monitoring and use of operational data (incident volumes, resolution times, throughput and migration performance) to identify emerging constraints, assess control effectiveness, and inform risk reassessment through the migration period 3) Delivery of ELS Exit Recommendation 7 actions and incorporation of IPA feedback (once received), including any additional measures required to strengthen triage arrangements	• Awaiting IPA feedback for further action to be taken - Expected – 31.3.26 (dependent on IPA Review Release). Continuing to monitor • Triage process operating ok at present. Now approaching start of migration period for non-SIT Wave 1 participants from 15 May onwards. Key monitoring period through to end of June. Risk to be re-scored post this based on evidence • Non-SIT suppliers have now started Migration activity; this is the period where the risk is expected to materialise. Continuing to review over the next 8 weeks, score remains. Risk to be re-assessed at the end of Sprint 3 (04 August). Programme awaiting IPA feedback	15	15	Risk score remains at 15, continuing to monitor through to end of Sprint 3

Top Risks for Migration Parties’ Consideration (Page 1 of 2)

** High scoring risk also covered in previous slides*

These slides provide a Participant-focused view of the key risks requiring active management and mitigation by Migration Participants, with primary mitigation responsibility resting with those Participants.

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1275 *	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15.	1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the Programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the Programme will report this back to the working group for consideration of implementing the proposed mitigating actions 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly	• Risk discussed at MWG, with support expressed for a potential pre-M15 exception-only migration window. MCC to develop proposals further and return to MWG for review • Guidance to be published in July MWG's papers and will be socialised more widely to suppliers' • Guidance has been published and suppliers have been asked to consider this when submitting their migration plans in SP4 planning. Post the end of SP4 planning, we will be able to review whether this has had an impact on the migration volumes planned in the last 2 weeks of the migration period	16	16	Risk score remains at 16, guidance published, continues to be monitored
Migration Execution	R1290 * ***(New)***	There is a risk that weak or absent supplier exception management processes could allow migration exceptions to accumulate, delaying resolution into later migration sprints and putting M15 migration completion for the supplier at risk	1) MCC to raise awareness of this issue with all migration Suppliers on a regular basis 2) MCC to monitor missing PUB-036 messages via internal reporting and, where volumes are considered greater than BAU, notify relevant Suppliers / share common themes & trends with industry 3) Suppliers to actively monitor and resolve IF-045 messages received for Event Codes [NoMSAppointed] or [NoDSAppointed]	• Risk opened. To be monitored and updated at end of Sprint 3. Risk levels vary by Supplier; scoring is based on an overall level. MCC raising the importance of monitoring and exception management in migration readiness bilaterals and monitoring exceptions for active suppliers • As per last update, continuing to monitor, risk to be reviewed at the end of sprint 3	-	15	**New risk opened**, initially scored at 15. Continuing to monitor
Migration Execution	R1202 *	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List" , by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone	1) Monitor Supplier progress in resolving Migration Exclusions List MPANs through regular reporting cycles, including review of remaining volumes and forecast completion dates, to ensure sufficient progress towards M15 is maintained 2) Track delivery of approved industry changes required to support closure of exclusion categories and assess any impacts from changes not due for implementation until Nov 26 3) Analyse Supplier forecasts, PPIR outputs and emerging trends in “troublesome MPAN” volumes, escalating material delays or systemic issues through governance forums to agree mitigating actions and protect migration timelines	• Initial request for updates on troublesome MPANs is underway. Exclusion list items are currently showing limited progression. This is likely linked to the known industry challenges in remediating legacy Traditional CT meters. Progress expected to pick up post CP1628 implementation • Following progress reviews, we are witnessing a marked improvement with a 65% reduction to date. Target Remediation dates are largely remaining the same with the industry target resolution date not experiencing any delays so far • Progress reviews showing overall reduction and migration team following up with individual suppliers as needed. To date there has been a 65% reduction in numbers	15	15	Risk score remains at 15 following quarterly progress reviews, continuing to monitor

Top Risks for Migration Parties' Consideration (Page 2 of 2)

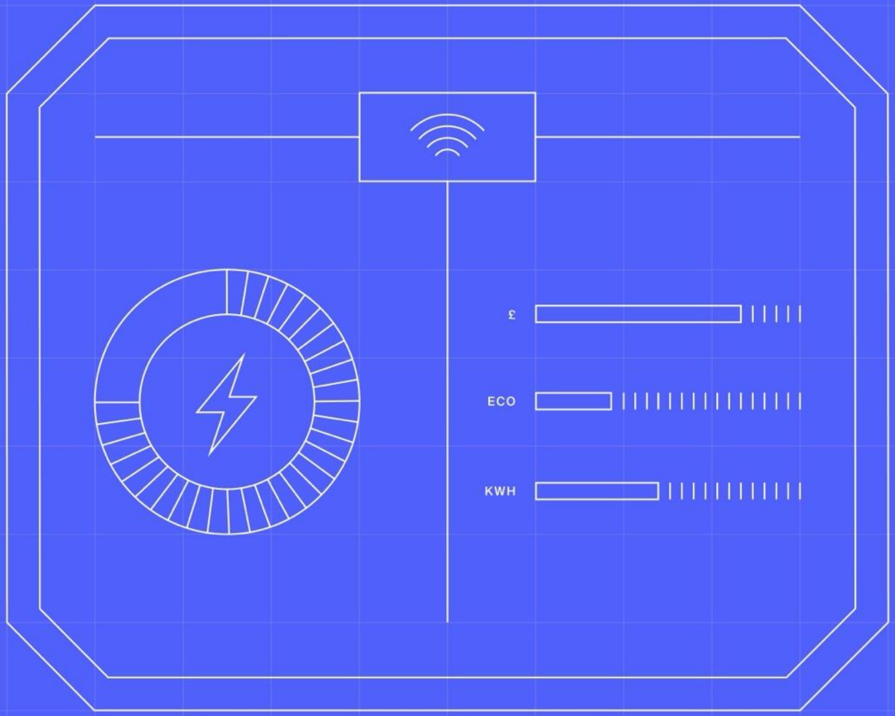
M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1274	There is a risk that once 90% of MPANs have been migrated by each Supplier, and there is a closer proximity to M15, that the current planning process is too rigid, infrequent and needs to be updated to become more pragmatic to manage the remaining MPAN migrations. These are likely to be more difficult for Suppliers to plan their migration activity to the same level as the earlier Migrations.	1) Review migration planning frequency as volumes reduce post-90% completion 2) Socialise planning flexibility through MWG 3) Consider increasing MCC engagement cadence (e.g., bi-monthly planning)	• Ongoing. The Programme have reviewed this risk with industry via the MWG. The Programme are currently considering how guidance or a possible change request to the Migration Framework could support in mitigating this risk • The Programme are currently drafting potential changes to the Migration Framework to build greater flexibility into the later sprints. This will look at the planning frequence and level of controls necessary within the final stages. These changes have been socialised during the July MWG and will be continued to be progressed via the Programme	13	13	Risk score remains at 13, continuing to monitor in-line with latest update
Migration Readiness	R1291	There is a risk that suppliers may delay the start of migration if they do not engage effectively with their agents and complete all preparatory readiness activities in advance, such as agreeing contract references.	1) Suppliers should engage with their agents before migration, agree required preparation activities, and monitor progress to completion 2) MCC should emphasise the importance of agent readiness with suppliers during bilaterals 3) MCC should request supplier confirmation as part of migration planning activities	• Risk opened. Monitor and update at end of Sprint 3. Raise issue visibility at next MWG. MCC raising the importance of ensuring agent readiness in MCC bilaterals • On the basis of new entrants migrating in Sprint 3, we have seen continued evidence of this occurring. Probability therefore increased from 2 to 3 • As per last update. MCC bringing up the importance of agent engagement / readiness in bilaterals	9	11	Risk score increased to 11 as per rationale. Continuing to monitor
Migration Execution	R1292 *(New)*	There is a risk that, because Participants can only see the messages they send or receive rather than the full message flow across the migration or agent appointment process, resolving exceptions will be more difficult.	1) Suppliers should establish exception management processes before migration, supported by appropriate monitoring and reporting 2) Suppliers should monitor the effectiveness of their exception management processes and refine them as required 3) MCC should monitor migration exceptions and share common themes and trends with industry 4) Supplier to determine the scale of the issue, suggest improvements that will mitigate against the risk, and take appropriate action via the change process	• New risk opened. It is suggested that this is not a risk that the Programme can influence, being more down to PPs to suggest resolution path based on impacts for them. Risk to be monitored and updated at the end of Sprint 3. Issue visibility to be raised at next MWG	-	11	New risk opened, initially scored at 11. Continuing to monitor
Migration Execution	R1195	There is a risk that there may be some troublesome MPANs that the Programme deem as migratable that PPs do not agree with. Currently it is unknown how many MPANs may be affected.	1) Maintain migration exclusion and remediation lists 2) Continue MWG triage of new issues and assessment of troublesome MPANs 3) Maintain Supplier PPIR tracking of troublesome MPANs and associated resolution plans 4) Implement and utilise the CR65 exemption process to provide a formal route for Participants to request migration exemptions for specific MPANs, with Programme review and determination of eligibility	• A regular cycle of asking Suppliers for updates for progress on their number of troublesome MPANs has started which will be used to identify where suppliers are having issues • Mitigation plan updated to include fourth mitigation action relating to implementation of the CR65 exemption process. Mitigation added to reflect the agreed mechanism through which Participants can request exemptions for specific MPANs where there is disagreement on migratability, helping to manage and resolve potential migration disputes. Continuing to monitor risk • To date, Suppliers are still yet to identify any additional challenges that are not already documented with actively mitigation in place for	11	11	Risk score remains at 11, continuing to monitor in-line with latest mitigation actions

Top Risks to M16 Delivery

This slide provides a focused view of **the Programme's highest-priority risks to M16 delivery**, highlighting current status, mitigation progress and changes to scoring

Risk ID	Risk Description	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
R1260	The NESO Manifest Error Process managed via BSCP014 has a timeline of 10 days for completion or 2 days before IR run. The M16 workstream will reduce IR timescales from 16 to 8 days. This means the current ME timescales are incompatible with the post M16 settlement timetable timescales	1) Participant to raise change/issue to align BSCP014 Manifest Error timelines with MHHS settlement timetable. 2) Elexon change team to progress issue or modification in line with existing governance arrangements for implementation prior to M16.	• NESO to engage Elexon change team to request change support, with the option to raise an issue or CP to amend BSCP014 Process 3.3 timescales to align with the MHHS Settlement Timetable timescales.. https://bscdocs.elexon.co.uk/bsc-procedures/bscp-14-processing-of-manifest-error-claims • To confirm if issue or Mod has been raised or not to determine next steps. No change to score	11	11	Risk score remains, to confirm if issue or Mod has been raised to determine next steps
R1293 ***(New)***	There is a risk that M16 monitoring may identify an issue that needs to be reflected in the M16 decision-making criteria, requiring a change to the agreed monitoring framework so it can inform the final M16 decision on shortening the settlement timetable for RF runs	1) Suppliers to ensure they have robust expectation management process and monitoring 2) Suppliers to ensure they are using PUB45 to support identifying MPANs with missing agents' appointments 3) Suppliers to priotising resolving aged half migrated MPANs were possible	• Risk formally opened post consultation period, monitoring in-line with mitigation plan noted	-	10	New risk opened, continuing to monitor against mitigation plan
R1194	There is a risk that the information or data required to support the decision to move to the new settlement timetable is unavailable	1) STEG to review all data associated with the defined monitoring approach prior to M16 decisions 2) STEG to continue monitoring the current settlement conditions in case any changes arise before the final RF decisions are made. 3) If any additional monitoring is identified as being required, the necessary data must also be available for the relevant criteria. Ensure reporting and decision-support data is available.	• Settlement and Migration data is available to support current proposed reporting. Noting additional reporting items may be requested over time which are less easily available • The risk remains open. The agreed approach is in place, and data is available to support monitoring through to DP1. However, the risk should remain open for continued monitoring in case any changes arise before the final RF decisions are made • If any additional monitoring is required, the necessary data must also be available for the relevant criteria. No change to the risk score. Risk moved to monitor	8	8	Risk score remains, risk although low, kept open for continued monitoring
R1241	There is a risk that any delays to Decision Point 1 (RF Reduction from 14 months to 7) an/or Decision Point 2 (SF Reduction from 15WD to 7WD) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain clear critical path for Decision Point 1 and Decision Point 2. 2) Use STEG working groups to progress decision-making framework and reduce delay risk. 3) Ensure visibility and transparency of decision dependencies across industry. 4) Monitor alignment of decision timelines with M16 milestone requirements.	• Use the STEG WG to help mitigate this risk by socialising the decision points and associated approach to Decision making. Visibility and Transparency should make the Decisions more straightforward and mitigate some risk. • Risk remains, but proximity reduced from 2 to 1. Monitor based on agreed monitoring approach. Recognise M16* option in the plan to act as potential mitigation for this issue (if required) • Risk remains at 7, continuing to monitor as per above rational	7	7	Risk score remains low. Monitoring based on agreed monitoring approach
R1256	There is a risk that the minimum number of MPAN volumes successfully migrated to allow/enable the Programme and Participants to make Control Point Decision 1 is not reached resulting in being unable to make the required decision to proceed. This would cause delays to the decision-making process and have a negative impact on the M16 timeline.	1) Monitor MPAN migration progress levels vs proposed Monitoring framework levels 2) Use MCC/MWG reporting to track readiness for decision points.	• Monitoring of the current Migration Execution results as part of the M16 Decision Monitoring process • The consultation response proposes an additional monitoring control, Migration Complete level measure, for mid-September to support DP1 decisions. If unmet, it would flag issues for further consideration and help reduce risk in the M16 decision-making process. Supports additional risk mitigation, so probability reduced to 1 • Migration completions tracking at circa 45%. On track to meet the RF decision making criteria values	7	7	Risk score remains low, remains open for ongoing monitoring
R1259	There is a risk that the Cutover date changes after publication of updated Settlement Calendar (via ISD publication of new MST) - publishing a calendar which then needed to be overwritten creates a risk for industry participants as may not be supported by Industry participants system and processes.	1) Delay publication of revised Settlement Calendar until cutover date approval. 2) Include mitigation within M16 planning activities. 3) Reassess following consultation outcomes and continue to monitor	• The planning activities for publishing the new Settlement Calendar only once the cutover date has been approved should help mitigate this risk. This will be shown as part of the M16 planning activities included within the MHHS Programme Plan. • Risk reviewed following the Consultation Response and remains open for ongoing monitoring. No change to the risk score.	7	7	Risk score remains, continuing to monitor

Programme Updates



INFORMATION: Provide updates from L2/3 governance groups and wider Programme activity

Programme (PMO)

0 mins – to be taken as read and discussed by exception

Level 3 Advisory Groups Updates

Governance Group Updates

Programme Steering Group (PSG)

PSG 01 July 2026

Ofgem Update: Ofgem confirmed MHHS's strong position and confirmed work is underway regarding CP391 with an update expected w/o 06 July 2026.
CR065 Update: CR065 was approved, subject to further refinement of Appendix 3 of the Migration Framework following feedback from RECCo.
Programme Status Update: The Programme remains on track across Qualification, Migration and M16 preparations, with continued positive progress reported against all key milestones.
Migration Update: 13.7+ MPANs migrated, with all central systems continuing to perform as expected and Troublesome MPANs reducing.
Qualification Update: Qualification continues to perform strongly, with delivery on track across all waves and no material programme issues.
M16 Update: The Programme noted that revised decision criteria will be taken to an eMCAG for approval.
Elexon Progress against IPA Strategic Actions: Elexon provided an update on the IPA's 5 strategic actions on Elexon's Service Management.
M14 Acceptance Criteria: Programme presented the criterion required to meet M14, as well as the update and status against each.
IPA Update: The IPA presented an assurance update and a detailed overview of key Lessons Learned till M11.

PSG papers available here.

Migration & Cutover Advisory Group (MCAG)

eMCAG 07 July 2026

Decision Criteria and Process for the Settlement Timetable: The RF Decision
Criteria recommended by STEG as detailed in MHHS-DEL4564 Updated M16 Decision Criteria v1.0.

Programme Milestones Updates: The Programme provided an update on four M16-related milestones (T3-MI-0500, T2-MR-0500, T2-RA-0700, T2-EL-0200) to align the programme plan to the RF Decision Criteria.

MCAG papers available here.

Qualification Advisory Group (QAG)

QAG 17 June 2026

Programme Milestones Related to QAG: Wave 2 Qualification (T3-QU-0135 and T2-QU-0200), Wave 3 80% Final QAD submission (T3-QU-0105) and Wave QT Execution End (T3-QU-0057) milestones were approved.

MHHS Qualification Approach and Plan – Annex 4: Updated v4.0 Annex 4 documents were approved.

M14 Acceptance Criteria: Programme outlined criterion #1 is Green with no central issues impacting M14, criterion #2 is expected to move from Amber to Green following MOD P514 being out for consultation and criterion #3 is Green with no issues to ISD publication and DIP onboarding.

QAG papers available here

Wider Programme Updates

Participant Checklist:
This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. NEW! Upcoming deadlines for Migration Pathways (MPs) - **please note the key deadlines for your Migration Pathway over the next week, as set out in the article below**
2. REMINDER: Readiness Assessment 8 (RA8) - the deadline is **Wednesday 29 July 2026**
3. NEW! Migration Update

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Wednesday 22 July 2026:** Qualification Advisory Group (QAG) at **10:00**
- **Wednesday 22 July 2026:** Settlement Timetable Expert Group (STEG) at **14:00**

Working Group Progress Report

	Migration and Cutover Advisory Group (MCAG)	
	Migration Working Group (MWG)	**Settlement Timetable Expert Group (STEG)**
Upcoming meeting's agenda items	**13 August 2026** • TBC	**22 July 2026** • TBC
Agenda items from last meeting	**09 July 2026** • Forward Look • Summary of Migration Execution • Migration Observations and Lessons Learnt • Sprint 4 Planning Update • CR065 Next Steps • Pathway to M15 and Supplier Migration Complete Status • Risks for Sprints • Guidance on REG1031 Rejections Relating to Market Segment Mismatches • Complex Sites • Migration Exclusions • External Change Log • MWG Backlog • Migration Issues and Blockers • Top Programme Risks related to MWG	**08 July 2026** • eMCAG Outcomes • Initial Discussions on SF Criteria • M16 Year Minus 1 Assessment • Settlement Monitoring: SVA and CVA Deltas • Migration Reporting • M16 Risks

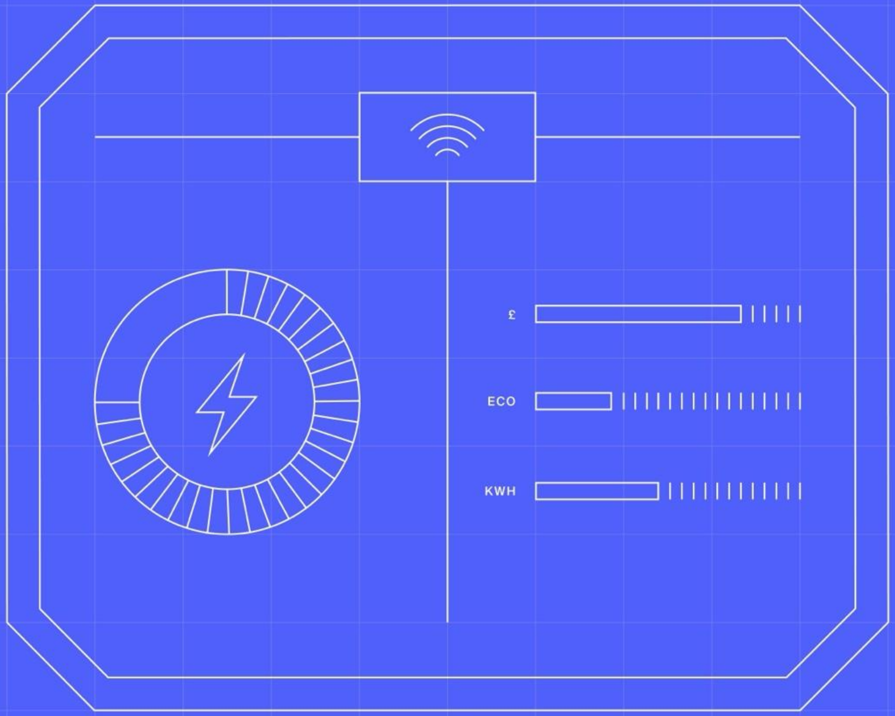
	Qualification Advisory Group (QAG)
	Qualification and E2E Sandbox Working Group (QWG)
Upcoming meeting's agenda items	**11 August 2026** • TBC
Agenda items from last meeting	**14 July 2026** • Qualification Wave Update • Qualification Progress Update • Enduring Qualification • DIP Manager Checklist Progress • DIP Onboarding Update • MHHS Qualification Approach & Plan – Annex 5 • QT Artefacts • Qualification RAID Review

Summary and Next Steps

INFORMATION: Summarise actions/decisions and look ahead to the next MCAG

Chair & Secretariat

5 mins



Summary and Next Steps

Next steps:

1. Confirm actions and decisions from meeting
2. Date of next MCAG: **25 August 2026 at 2pm**

Dates of next working groups:

- Next STEG: **05 August 2026 at 2pm**
- Next MWG: **13 August 2026 at 2pm**

Upcoming agenda items:

Meeting dates	**25 August 2026**
Relevant milestones or activities	• MCAG endorses STEG Assessment that M16 likely to be met
Agenda items	• Summary of Migration Execution • Summary of Migration Dependencies • Migration Exclusion List • MWG Update • STEG Update
Standing items	• Programme Milestones related to MCAG • Top Programme Risks related to MCAG • Programme Updates

If you would like to propose an agenda item for the MCAG, please contact the PMO@mhhsprogramme.co.uk

MHHS PROGRAMME
Industry-led, Elexon facilitated

Appendix 1 – Migration Exclusions and Remediation Backlog

Migration Exclusion List

Issue ID	Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
1	Traditional meters installed on CT connection types	6,000	The design does not support traditional meters installed on CT connections. Migration should not be attempted for these specific MPANs until this issue is resolved. The traditional meter should be exchanged for an advanced meter prior to migration; or, if the meter cannot be exchanged the MPAN should not be migrated until a BSC change to support this scenario is implemented.	**Blocked**	1.b Pot Unmigratable without change due to design. Only Blocked if you intend to migrate the traditional CT meter	1a. Supplier and MOP identify MPANs with a traditional meter on a CT connection and replace that meter for an advanced meter; or	1a. Supplier	BSC	In Progress		i217	YES
						1b. Supplier and MOP follow process set out within BSC change xxxx (when implemented); or	1b. Supplier & MOP	BSC	Blocked	Nov-26		
						1c. Supplier and MOP determine that connection is not CT and request LDSO amend the connection type to W	1c. Supplier & MOP & LDSO	BSC	In Progress			
						2. Following 1a or b MOP sends correct D0312 to MPRS	2. Supplier & MOP	REC	In Progress			
						3. Following 1c LDSO sends DB02 to MPRS, MPRS will re-evaluate the market segment from advanced to smart	3. LDSO	BSC	In Progress			
						4. Supplier can migrate the MPAN once correction made.	4. Supplier		Partially Blocked	Nov-26		
2	Related MPANs with different meter types	8,400	Related MPANs with different meter groups which create different market segments (e.g. smart and advanced) will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	**Partially Blocked**	Trad CT scenario of related are currently UNMIGRATABLE in current stage blocked until code change implemented. Remaining scenarios defer until cleansing activity has been completed	1. Supplier unrelates MPANs if relationship not required for billing purposes, by sending the D0386; or	1. Supplier	REC	In Progress		i234	YES
						2. If required for billing purposes; Supplier must not migrate until:	2. Supplier	REC	In Progress			
						3. Meter exchanges are completed to align the meter group across all MPANs; or	3. Supplier	REC	In Progress			
						4. Industry change to MHHS design implemented to support different meter groups.	4. Code Body	BSC	Blocked	Nov-26		
						5. Supplier can migrate MPAN following step 1, 3 or 4.	5. Supplier		Partially Blocked	Nov-26		

Migration Remediation List (1 of 2)

Issue ID	Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
3	CSS Registration ID	TBC	If Registration ID is not populated within the IF-031, the message will be rejected by the Registration Service. There is a potential issue that suppliers do not have complete Registration ID records. A conflict currently exists between the Registration Service functionality and the baselined design / codes.	**Defer**	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier to populate CSS Registration ID	1. Supplier	REC	In Progress		R1198
						2. Migrate MPAN	2. Supplier		In Progress		
4	Missing Meter Data (Energised) within MPRS	17,000	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In many instances a smart meter is installed on this site, unless the correct meter data is populated by the MOP in MPRS only advanced agents could be appointed when the MPAN is migrated. The Supplier should not attempt migration until the correct data is populated via the D0312 flow.	**Defer**	Possible to migrate, however it would have to be migrated within the Advanced segement. If this is incorrect, Supplier would be required to complete a change of segement	1. Supplier and MOP identity MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting.	1. Supplier	REC	In Progress		i145
						2. MOP sends correct D0312 to MPRS.	2. Supplier	REC	In Progress		
						3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart.	3. LDSO (automated process)	REC	In Progress		
						4. Supplier can migrate the MPAN once correction made.	4. Supplier		In Progress		
5	SMETS 1 incorrectly configured	198,000	SMETS1 meters impacted by the incorrect recording of HH interval data	**Defer**	Possible to migrated however the HH settlement data may be incorrect	1. DCC to implement a fix to allow the reconfiguring of the SMETS1 Meters to resolve the identified issue to ensure all consumption data retrieved from these meters is accurate.	1. DCC	SEC	DONE	Jan-26	R1201
						2. Suppliers to Migrate impacted MPANs once fix has been applied	2. Supplier		In Progress		
6	CHECK meter types in MPRS	50	MOPs should not send CHECK meters within a D0312 to MPRS. CHECK meters are not supported within the design and will cause migrations to fail if attempted. CHECK meters will need to be removed via the D0312 prior to that MPAN being migrated.	**Defer**	Unmigratable in current stage. Defer until cleansing activity has been completed	1. MOP removes CHECK meter from MPRS via D0312.	1. Supplier	REC	In Progress		i230
						2. Supplier can initiate migration for MPAN once correction made	2. Supplier		In Progress		
7	Smart meters and CT connection types	600	It is not possible for smart meters to be installed on CT connection types, so a clear data quality issue exists. These MPANs will not migrate successfully and will cause exceptions if migration is attempted before they are fixed.	**Defer**	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier checks that smart meter installation is valid, if valid 2, if not valid 3	1. Supplier	REC	In Progress		i231
						2. Supplier raises a request with the LDSO to correct connection type to WC.	2. Supplier	BSC	In Progress		
						3. MOP correct meter type to valid value which is supported by CT connection type and send new D0312.	3. Supplier	REC	In Progress		
						4. Supplier can initiate migration for MPAN once correction made	4. Supplier		In Progress		

Migration Remediation List (2 of 2)

Issue ID	Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
8	Linked import and export MPANs with different connection types	2,000	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO check the connection types and amends if incorrect or de-links the MPANs if correct.	1. LDSO	BSC	In Progress		i232
						2. Supplier can then migrate the MPAN	2. Supplier	BSC	In Progress		
9	Linked import and export MPANs with different meter types	330	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier investigates the linked MPANs and changes the meter type if incorrect, if the other MPAN is with another Supplier and that Suppliers meter type is incorrect then they should raise an SDEP to that Supplier to update; or	1. Supplier	BSC	In Progress		i218
						2. Supplier believes the MPANs should not be linked and requests, via SDEP, that the LDSO de-links them.	2. Supplier	BSC	In Progress		
						3. Following 1 or 2 completion the MPAN can be migrated.	3. Supplier	BSC	In Progress		
10	Related MPANs with different connection types	300	Related MPANs with different connection types will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO investigates exceptions and corrects connection type if incorrect, or	1. LDSO	BSC	In Progress		i233
						2. LDSO raises SDEP and instructs the Supplier to unrelate	2. LDSO	REC	In Progress		
						3. Supplier unrelates if instructed to by LDSO, by sending the D0386	3. Supplier	REC	In Progress		
						4. Supplier can migrate MPAN following step 1 or step 3.	4. Supplier		In Progress		
11	NHH unmetered MPAN	2,500	NHH MPANs cannot be migrated to MHHS, only HH MPANs can be migrated.	Defer	Unmigratable in current stage. Defer until P434 Obligation has completed	1. Change measurement class of MPAN from NHH to HH.	1. Supplier	BSC	In Progress		R897
						2. De-register any secondary unmetered MPANs	2. Supplier		In Progress		
						3. Migrate MPAN	2. Supplier	BSC	In Progress		
12	Domestic Unmetered MPANs	50	**~50 MPANs impacted** Domestic Unmetered MPANs cannot be migrated to MHHS.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Change DPI to Non-Domestic as per process set out in REC	1. Supplier	REC	In Progress		i224
						2. Migrate MPAN	2. Supplier		In Progress		
13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data		MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In the instance of linked or related Import and Export MPANs where the Export MPAN is missing meter data, the Export MPAN will default to the Advanced segment. This will result in the Import MPAN also defaulting to advanced even if it is correctly set to Smart.	Defer	Possible to migrate, however should the segment incorrectly default it would cause significant operational intervention to resolve within the MHHS arrange	1. Supplier and MOP identity Export MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting.	1. Supplier	BSC	In Progress		
						2. MOP sends correct D0312 to MPRS.					
						3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart.					
						4. Supplier can migrate the MPAN once correction made.					